



62 responses

Up until March 2020					
	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
1. My child is happy at this school	54.3%	42%	1		
2. My child feels safe at this school	54.8%	33.3%			11.9% (2)
3. My child makes good progress at this school	40.4%	56.2%	1		
4. My child is well looked after at this school	56.8%	37%			6.2% (1)
5. My child is taught well at this school	48.8%	41.9%	1		5.8%
6. My child receives appropriate homework for their age	12.3%	18.4%	9.2% (5)	4.9% (2)	55.2%
7. This school makes sure its pupils are well behaved	32.7%	49.5%	1		14.9% (3)
8. This school deals effectively with bullying	15%	12.7%			72.3%
9. This school is well led and managed	54.8%	33.3%			11.9% (2)
10. This school responds well to any concerns I raise	49.4%	34.5%	10.3% (3)		5.7% (1)
11. I receive valuable information from the school about my child's progress	47.7%	41.9%	10.5%		

Any Comments to explain your answers:

- At this present moment in time our daughter does not have home work to do.
- Up until Covid - Homework was very rare
- I disagree with 'homework sent for his age' You send homework appropriate to his learning disability - which is great.
- We have no issues with bullying.
- We are very impressed with Shepherds Down and its leadership, teachers, therapists and other staff. The school culture is very positive and supportive. During the pandemic, the school's communications and crisis management have been absolutely exemplary. Other organisations could learn a lot from how Shepherds Down has handled this situation. It is very early for us to participate in this survey as our son has only been at the school for a short time and much of that time has been under COVID restrictions. For example there has been no homework yet, so we cannot answer that survey question. But as an overall picture we are very happy with what Shepherds Down is doing for our son.
- We are very happy with our son's progress and really pleased with the staff and management at Shepherds Down school
- Speech therapy is a major problem to me
- The school is a huge part of my son's life and it is very much a safe, happy place for him. The school has also put a lot of hardwork into supporting our family.

- The school is fantastic, very well run. All the staff are amazing. If ever I have any questions or concerns they are answered or dealt with very quickly. The nursing team have been great. So lucky to have this school
- The school is amazing with every aspect of my sons education, I couldn't be more happy with how he is doing there
- The school is simply wonderful and I am so very thankful that my son has attended here. The progress he has made in all areas is phenomenal and I'll never have the words to thank them enough for all of the support for him and me !
- We've always been impressed by the school. Our child loves going to school and I couldn't fault anything! We love shepherds down and are so grateful for everything the school does for us!
- Fantastic school with amazing staff.
- Shepherds down is a fantastic school. I am privileged my son is able to get the care he needs from this school. He's happy and content all the time.
- I feel very happy with how my child has settled into school and the support she has been given.
- An excellent school with caring staff and an inspirational Headteacher.
- Significant progress has been made since being in the junior section and class teacher and team are targetting areas which will help in future independence. Communication and help has been valuable whilst being at home from all areas.
- My child's behaviour changed toward positive since she started school back in 2019. School fulfilled her sensory issues by letting her play with variety of sensory play. Unfortunately lately as she become part time she doesn't cope very well at home.

Current situation:					
	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't know
12. I think the school has done the best it can during this period*	54.3%	42%	1		
13. My child has been well supported during this period*	41.8%	46.2%	6.6% (2)		5.5% (1)
14. I believe my child had benefitted from what has been provided during this period*	29.8%	46.2%	14.4% (5)		9.6% (2)
Would you recommend this school to another parent?				Yes 100%	No

Any comments to explain your answers:

- Homework sent through the post with a deadline would help and encourage my child to do it
- Since I am a key worker, as soon as I requested for school place, the school arranged a place for my son.
- Excellent. The school made regular contact, from phone calls to support me as the parent, excellent videos to see everyone's smiling faces for the children and endless ideas and resources for home. I was very impressed by the level of support at such stressful and changing times. At no point did we feel alone.
- SD have supported my son as best as they could have during the pandemic but it has been really tough on us as a family him not being at school full time, as his needs have stepped up esp sensory wise, which are near impossible to manage in the home environment as so extreme.

- The school have been great at keeping contact, checking my child is ok, offering support if and when needed. Feel very lucky to have them
- My son hasn't attended school
- The ideas sent home have been good to give the week some kind of focus. It was lovely to know the teachers are at the end of the phone or email if we needed anything. And the weekly phone all to check we're ok was greatly received.
- My child has struggled and regressed during the covid period, I know all children would have been affected but I have seen a detrimental effect on him
- Amazing support regards the virus with all round support to home learning and in school
- Shepherd's Down have been fantastic at ensuring all parents are supported and have still managed to keep the children engaged in activities, the school staff have continuously reassured us parents that they are always available to discuss any concerns that we may have which has really been a comfort. I cannot fault my son's school or their staff we are very lucky
- I feel the school has done the best it has, within the lockdown time
- For a while my son wasn't in school but when he returned they made it as easy as possible for not only him but everyone else too
- The school should be recognised as providing far more support than other local schools; it has been there for families and we appreciate this very much. Thank you
- The activity ideas have been very generic to cover a class with very wide ranging abilities. Something a little bit more individualised would be useful if the situation continues into next year. The weekly phone calls have been really helpful though.
- The consistent communication via email, telephone and social media has really kept us feeling part of the Shepherds family. We have felt reassured and helped with any questions. The social media has been amazing since lockdown which shows the care you all have for us.
- All the school staff have been fantastic. We couldn't be happier with the communication and how much effort everyone has went to. I know of another Special School that I think has really let the parents/children down. How Shepherds Down has handled this difficult situation is night and day in comparison.
- I know school is limited with amount of pupils attending.
- Every week his class teacher send assignments to help my son during the school closure.

Please identify up to 3 things the school does particularly well:

- Supports children with ASD extremely well
- Approachable friendly staff/welcoming/there for the children x6
- Knowledgeable staff/great teachers x2
- Education/Excellent teaching methods/balanced and supportive approach for learning x9
- Help individual children to learn and progress/develop x7
- Understands and meets individual needs of children/treats child as an individual x12
- Listen and help/very easy to talk to x6
- Makes my child happy x2
- Care/Protection/compassion/ looks after children well/keeps children safe/safe space, environment x29
- Provide a good range of learning experiences x2
- Supports parents/supports children 11
- Well organised/robust management/strong leadership x5
- Communicate with parents/communicate in the book/keeps me updated x23
- Gives lots of encouragement x2
- Allows parent input
- Forwards thinking/planning for the next stage
- Transitions x2

- Relaxed
- Transportation
- Inclusiveness x3
- Equality
- Managing behaviour
- Adapts well to any situation/flexible x2
- Independence x2
- Promotes positivity and happiness/provides a happy/fun place for my child to learn x3
- Great classroom sizes
- Reporting daily on child's day
- Responds to concerns quickly/listens to concerns x3
- Ensures staff are well trained
- Makes you feel part of a family
- Varied spaces
- Gives children additional responsibilities
- Focuses well on health and well being/emotional well being x3
- Staff are incredible with children
- Parents are well informed about children's progress x2
- Support network outside of school
- Good integration of therapies
- Everything, it's just an amazing school x2
- Nothing is too much trouble
- I would recommend the school to any parent with a child with learning difficulties
- Routine and structure
- Consistency
- Good resources/well resourced x2

Please identify up to 3 things the school could do better :

- Respond quicker to a problem
- Holiday clubs during half term and school holidays. X2
- Speech therapy
- I don't have anything that I think the school are doing now that they need to improve. However, with the continued lack of funding in the community, an offer of extended days and respite is what parents need.
- One to one sign language lessons. Learn colours more musical dance and singing groups.
- An increased emphasis on academic development.
- V difficult to say as my child has such limited communication so we don't get the whole picture of what school is like for him. However I am positive that the staff are v dedicated and try their best in meeting the needs of the children.
- Transitions
- Communication x7 e.g:
- but it has improved loads!!
- Every class sends letters home as soon as they can
- Would be really useful to have a class app in which you can directly message the teacher and be sent updates on what the class are doing with photos. Although the school do class blogs they are not so personal to the parent and interactive.
- Class blogs - some classes do this really well, and some hardly add posts to it at all.
- More information about the targets and aims working towards.
- Consistently use day book

- Support parents more
- Quality of classes and staff differ
- More events and activities to bring home and school together. Mums and Dads day, Easter Egg Hunt with family, "show and tell" but could be adapted to meet with child's communicative ability
- More family events? X2
- Funding and made bigger for more space x2
- Better PE facilities
- I could not want for more
- Celebrate the children's progress more.
- Some homework activities
- Improvements to the parking etc are already in process.
- Take better care of personal equipment
- Some classes spend too much time on their plasma screens
- More effective personalised provision for children who have special talents in one particular area Eg music, art, science etc
- Trips for younger children
- No theme Book day dress up the child can choose.
- I really can't fault Shepherds Down at the moment.
- Make fussy children with eating problems try different foods.

What improvements you have noticed over the past year? (Please identify)

- Leadership x2
- Communication x17
- Playground x5
- Behaviour x3
- Security

Any other comments you wish to make:

- My child has greatly benefited from the school. Hat interaction s have greatly improved
- Excellent support and communication during pandemic
- Social Distancing
- Learning expectations appear to be greater, pushing the child out of their comfort zone when possible.
- Don't know as not shown around the school.
- Lots more online activity
- My son has learnt how to talk, write his name and interact with others
- Great school themed ideas-like the snail and whale day
- Some More photos and more updates on a fun blog
- Will go the extra mile to ensure my childs needs are met
- Their ability to manage my son as he struggles with his environment
- It's always been great
- I have seen nothing but consistency and high standards since September 2019 so I have no improvements to comment on
- More communication via social media.
- Not sure as the school has been in lockdown x2
- The expansions/ more classes x2 .
- Haven't attended long enough to comment x4
- Eye contact, focusing, behaviour (not much but better than before)
- Staff seem to be very professional at all times

- Headteacher has made a real effort to plug the gap left by poor NHS SALT provision
- Innovative teaching methods
- New curriculum
- The animal names for the buses work really well.
- Email has proved valuable since lockdown as I feel that i am receiving all the information I should be. I think I may have missed out on occasionally on news etc via bookbag.
- More organised.
- During the past year, my son's speech has improved. He has done well in his studies.
- This is an amazing school and so glad we are able to attend
- Shepherds down overall has been brilliant and can't think of any negative feedback. Our only criticism is with the transport but understand this is nothing to do with the school.
- We are in awe of all the teachers and the school
- Thanks a lot Shepherd Down school for all your support. Special thanks to his teacher Louise!
- An excellent school with dedicated, hard working staff who have each individual child's happiness and progress at the centre of everything they do.
- Listen to other parents that are not in the parents group for ideas for the school .
- We're v thankful for all that SD do to support my son and us as a family.
- We will be very sorry to say goodbye in the summer
- Thank you!!
- I think the school should offer a summer holiday club
- Thank-you for all your ongoing support.
- Shepherd's Down School is truly incredible and I cannot fault the school or the staff in any aspect because they are always on the ball and always ensure the children feel safe, secure and extremely happy to be attending school. Hampshire is very lucky to have such an outstanding school within their county.
- Keep doing what you do, brilliant school
- Will be extremely sad to leave the school - my child has exceeded any expectations and that's down to the teaching staff:)
- Thank you to all the staff and the HT for all their hard work
- My child has complicated needs and can be very challenging to teach. Thank you for taking the time to understand him and for having the patience to work around his issues to help him move forward
- Well done on doing a great job during this time!!
- I tell everyone how happy we are and often recommend Shepherds Down school. My child has went from strength to strength. All these things he can do and has learnt. Makes me so proud. That's thanks to all the wonderful staff that help in every aspect of his schooling.
- I'm very happy with school and my child attendance. Forgot to mention also Happy with the news letters and information sent out by school